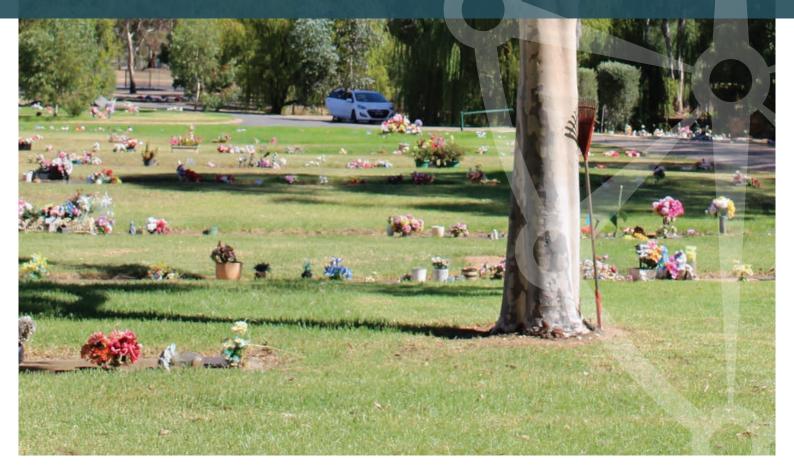


Flowers & Ornaments in our Cemeteries





At Remembrance Parks we understand that family and friends may wish to decorate the graves of their loved ones. Many people choose to place floral and other tributes at burial and memorial sites for personal, cultural and religious reasons.

To ensure a safe and secure environment, this brochure sets out our flower and ornament guidelines which allow visitors to remember as they choose and enable us to meet our duty of care to the community and staff.

Please be aware any items left at memorial sites are done so at your own risk, as cemeteries are public spaces.



PLACEMENT OF TRIBUTES

We encourage fresh or dried flowers as tributes placed at memorials

Floral Tributes

When placing flowers in lawn areas we ask that they are placed on the concrete beam. Vases can also be placed on the concrete beam or built into memorials. Within monumental areas or in ashes memorial gardens floral tributes may be placed within the vases built into the monumental work or placed neatly on the site.

Vases can be purchased from our office which can hold floral tributes within garden memorials or monumental areas.

No person may plant, place or remove any grass, shrub or other structure without written approval.



Non-Floral Keepsakes

Preserving treasured keepsakes is important, as these items are linked to the precious memories shared with passed loved ones. Cemeteries are exposed to the elements and thousands of people visit every year, so all items placed at grave or memorial sites will eventually deteriorate or break and are at risk of being moved. RPCV takes no responsibility for items left within our cemeteries and is unable to accept any responsibility for the theft of any item of memorialisation. For this reason visitors may wish to reconsider placing items of significant sentimental value.

Temporary markers placed by RPCV at the time of a burial are removed after 12 months or sooner if a permanent memorial is established.

As all floral tributes will wither and weather over time, at some point these will need to be removed as part of our routine maintenance.

Glass and porcelain vases and keepsakes are not permitted due to the safety risk posed by sharp pieces when broken.

SAFETY FIRST

Your safety, and the safety of the community and staff is of the utmost importance. For this reason certain items are prohibited in all cemeteries.

Breakable Items

Breakable glass, porcelain, ceramic, terracotta, hardened clay etc. are not permitted and will be removed without prior notification for safety reasons as they pose a potential health and safety risk to visitors and staff.

Other Hazardous Items

Stones, pebbles, decorative fencing, solar lights and metal spikes are prohibited.

Candles & Incense Sticks

We understand the cultural and religious significance surrounding the lighting of candles and incense sticks, however these items can pose a substantial fire risk.

Candles and incense sticks must be placed within an approved container (such as a candilly box) or communal facility where provided. Those placed within garden beds or lawn areas at any time will be extinguished. On days of total fire ban, the lighting of these items is prohibited.

As an alternative, appropriately placed plastic LED candles may be used.



BE RESPECTFUL

Tributes that encroach on neighbouring sites or are of an offensive nature may cause considerable distress. For this reason, we ask that you consider others when placing tributes.

Boundaries

We ask that all tributes are securely placed on or within the confines of the intended burial or memorial site.



Items kept on lawn beams, within memorial space



Keepsakes encroaching on other memorial areas

Surrounding Areas

Items affixed to surrounding trees, plants and shrubs or placed within garden beds and walking paths are prohibited. These pose a safety risk, impede access and may damage trees and shrubs or be considered unsightly by others. These items will be removed upon detection without prior notification.



Lights in a shrub



Ornament hanging from a tree

MAINTAINING THE CEMETERIES

Keeping our cemeteries safe and tidy is a substantial task and one that we cannot do without your assistance. To ensure our cemeteries are maintained to the highest possible standard we ask that tributes are kept off the pathways and garden beds.

During scheduled maintenance old flowers along with tributes that have withered or been damaged will be removed. We encourage families to remove precious items before they deteriorate.

A WRAPPING-FREE PARKLAND

Please remove wrapping and rubber bands from floral arrangements before they are placed in the vases. Wrappings present a significant litter issue and rubber bands may also harm native wildlife. When visiting we ask for your assistance in removing withered or weathered floral tributes and placing them in the bins provided.

RPCV is working towards creating plastic free parklands. We encourage you to consider alternatives such as fresh or dried flowers.

DECORATION FREE ZONES

Only fresh or dried flowers placed within the vases provided are permitted within designated decoration free areas.

VISITING YOUR CEMETERY

Our cemeteries are open every day of the year. When visiting, we ask that you respect the privacy of those tending to the graves of their loved ones and keep a respectful distance from funeral proceedings. Please stay on the paths and roadways and refrain from leaning, standing on or disturbing the monuments and surrounding gardens.

If you are visiting with your dog, they must be kept on a leash of no more than 2 metres in length. It is also your responsibility to pick-up after your pet.

CONTACT US

If you would like to discuss anything about our cemeteries there are a number of ways to get in touch:

- Drop in to our sales and administration office in 5 Victoria Street, Eaglehawk 8.30am and 4.30pm Monday to Friday;
- Call us on 1300 266 561
- Email us at enquiries@rpcv.org.au
- Send us a message on Facebook: www.facebook.com/remembranceparks

Maintenance of headstones and plaques on memorials is the responsibility of the holder(s) of the Right of Interment. For more information visit our website www.rpcv.org.au

Main Office: 5 Victoria Street, Eaglehawk, VIC 3556

PO Box 268, Eaglehawk, VIC 3556 T: 1300 266 561

www.rpcv.org.au

Axedale Remembrance Park
Bendigo Crematorium
Bendigo Remembrance Park
Donnybrook Remembrance Park
Eaglehawk Remembrance Park
Emu Creek Remembrance Park
Kangaroo Flat Remembrance Park
Kialla West Remembrance Park
Pine Lodge Remembrance Park
Sunbury Cemetery
White Hills Remembrance Park

